

## Action Plan

Agreed action	Timescale	Lead officer	Review date	Update November 2011
<p><b>Carers Survey</b> –address key issues relating to communities of interest identified through the survey.</p>	<p>Initial results available October 2009 Final report due end November 2009</p>	<p>Tamsin Peart</p>	<p>January 2010 report to Strategy Group</p>	<p>No significant differences in survey responses based on sexual orientation, faith, Only 4% of respondents from BME communities 70% respondents female – not reaching male carers Cost of accessible transport an issue Age range reflected carers in the city</p>
<p><b>Community Engagement – Gateway Organisations</b> – several third sector organisations have been commissioned to develop user and carer involvement in the development, monitoring and delivery of services. These organisations include the Carers Centre, Spectrum, Mind, the Black and Minority Ethnic Partnership, Age Concern and the Federation of Disabled People. It is expected that these</p>	<p>January 2009 – March 2010</p>	<p>Martin Campbell</p>	<p>Quarterly through contract monitoring</p>	<p>Consultaion, review and recommissioning Jan – Sept 2012</p>

organisations will work together to engage a wide range of communities and address issues such as carers' needs, mental health etc.				
<b>Carers Needs Assessment Guidance</b> – ensure this is updated to include reference to support available to address religion/belief activities; that co-caring is recognised and recorded and needs of individual as both user and carer are identified and addressed appropriately	December 2009	Tamsin Peart	March 2010	Needs updating as tools changed
<b>Male Cancer Carers' Support Service</b> – monitor uptake and report back on outcomes	2009/11	Chris Lau	March 2010 report to Strategy Group	Now generic male carers support service
<b>Schools</b> – work with schools to raise awareness of the issues facing young carers with pupils, teachers and other staff and provide casework for those young carers identified through this. Identify funding to facilitate this work.	Funding identified by December 2009 Service to start April 2010	Chris Lau Tamsin Peart	Quarterly (if funding identified) through contract monitoring	Service started September 2010 funded for three school years, working well
<b>Primary Care</b> – through GP Link Worker scheme encourage identification of carers and ensure signposting/referral to appropriate carers' services Ensure carers included in primary care commissioning strategy	2009/12	Chris Lau Anne Foster	6 monthly to Strategy Group	Community MDTs based around GP practice clusters with additional carer support
<b>Cost of Services</b> – address discrepancies in current charging policies across a range of carers' services	March 2010	Tamsin Peart	6 monthly to DMT	Report to JCB November 2011

<b>Support to Disabled parents</b> – to minimise the caring role of their children	ongoing	Martin Farrelly	Ongoing through applications to Carers Grant	
<b>Access to Psychological Therapies</b> – monitor uptake and outcomes for carers	2009/10	Simon Scott	March 2010 report to Strategy Group	Funding available for carers to attend Rock Clinic counselling. Services shortly available for all through primary care.
<b>Services to people with long-term conditions</b> – ensure carers are fully involved in any changes to these services	2010/11	Juliet Warburton		Carer support service to work alongside community multi-disciplinary teams. Seeking funding to extend remit to MH carers.

<b>NEW actions November 2011</b>	<b>Timescale</b>	<b>Lead officer</b>	<b>Review date</b>
Carers Centre Reaching <i>OUT</i> work will focus on BME and LGBT communities and carers from disadvantaged communities	Summer 2011-16	Chris Lau	6 monthly feedback to Carers Strategy Group
Engagement – consultation & commissioning of engagement model	Consultation Jan – March 2012 Commissioning Apr-Sept 2012	Martin Campbell	April 2012

Access to education and employment and support to working carers	2012/13	Tamsin Peart	June 2012
Stroke carers group review outcomes	ongoing	Chris Lau/Tamsin Peart	November 2011
End of life and bereavement support in place, some funding required beyond April 2013	Ongoing	Chris Lau/Tamsin Peart/Anthony Flint	September 2012
Young adult carers – consider options	Current funding ends March 2012	Chris Lau/Tamsin Peart	January 2012
Male carers support group	Ongoing	Chris Lau/Tamsin Peart	November 2011
Sibling carers – additional funding required to meet demand	Some services in place	Chris Lau/Alison Nuttall	March 2012
Carers Needs Assessment - Guidance to be updated	Completed by January 2012	Tamsin Peart	March 2013